

Southeastern Ontario's
leading provider
of specialized care in:



Aging



Mental Health



Rehabilitation



Providence Care Hospital services:

Inpatient/Outpatient:

Adult Mental Health	Palliative Care
Complex Medical Management	Rehabilitation
Forensic Mental Health	Seniors Mental Health
	Seniors Rehabilitation

Providence Manor services:

Long-Term Care

Community services:

20+ locations across southeastern Ontario:

Adult Mental Health
Support Services
Seniors Mental Health Behavioural Support Services

Education & Research



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ProvidenceCare.ca



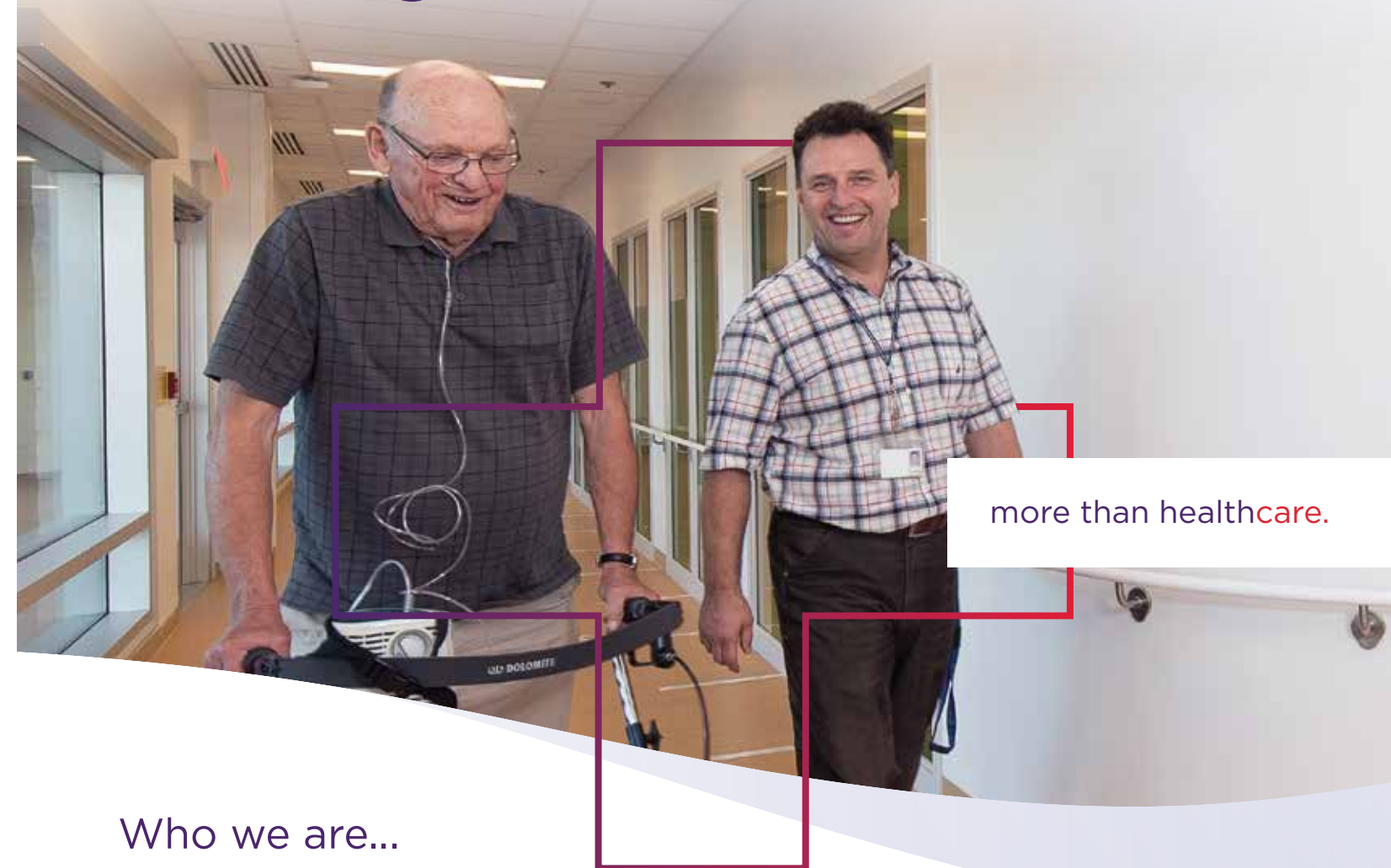
more than healthcare.

This material is available in French and accessible formats upon request to the Communications Department.

Cet outil est disponible en français ou en support accessible sur demande au Service des communications.

Providence Care

Strategic Plan 2018 - 2023



Who we are...

We are more than healthcare.

Providence Care, a Catholic health organization, is Southeastern Ontario's leading provider of specialized care in aging, mental health and rehabilitation. Consisting of Providence Care Hospital and Providence Manor long-term care home, as well as 22 community sites, we care for more than 15,000 patients, clients and residents from across the region. Working within and beyond our walls in the hospital, home and community sectors, we achieve the best possible outcome and experience for the people we serve by meeting their physical, emotional, social and spiritual needs. We promote independence, enhance quality of life and redefine traditional healthcare through partnerships, innovation and research.

more innovation.
more compassion.
more heart.

Providence Care, a Catholic health organization, is strengthened by the spirit and tradition of our Founders, the Sisters of Providence of St. Vincent de Paul. We instill hope and enhance the quality of life of the people we serve. Through partnership and innovation, we excel in care, education and research to meet the needs of the whole person.

We will shape the future by redefining care in aging, mental health and rehabilitation.



Respect & Dignity

We believe in the inherent worth and excellence of all people.

Compassion

We are sympathetic and conscious of the needs of others, and have a deep desire to respond.

Stewardship

We embrace our role in the responsible management of all that is entrusted to our care.

Our strategic priorities

Strategic Plan
2018 – 2023



Access
more connections.

Providence Care collaborates across the continuum of care to improve access, and will demonstrate that:

- › Our services are well-known and accessed.
- › Our transitions in care are well coordinated.



Stewardship
more sustainability.

Providence Care is committed to the careful and responsible management of the resources entrusted to us, and will demonstrate that:

- › Our resources are maximized.
- › Our services are strategically integrated.
- › Our capital investments generate improvement.
- › Our organization encourages generosity.



Healthy workplace
more inspiration.

Providence Care supports the health and well-being of all those who work, learn or volunteer with us, and will demonstrate that:

- › Our workplaces are safe and healthy.
- › Our communication is dynamic and effective.
- › Our leaders are visible and accessible.
- › Our people are accountable and are supported in their roles.



Quality
more participation.

Providence Care enhances the quality of life for the people we serve, and will demonstrate that:

- › Our teams engage the people we serve to achieve the best possible outcomes and experiences.
- › Our teams implement/achieve standards of excellence.



Innovation
more imagination.

Providence Care improves services through innovation, and will demonstrate that:

Our organization lives its academic mission by:

- › Embracing education;
- › Advancing research;
- › Seeking, generating and applying best practice;
- › Fostering creativity;
- › Sharing all that we learn.

