



The Year-End Statistical Report
for the
Information and Privacy Commissioner of Ontario

**Statistical Report of
Providence Care - Community Programs
for the Reporting Year 2020
for
*Personal Health Information Privacy Breaches***

Section 1: Identification

1.1 Organization Name	Providence Care - Community Programs
Management Contact Name & Title	Cathy Szabo, President & CEO
Management Contact E-mail Address	szaboc@providencecare.ca
Primary Contact Name & Title	Chandra Davies, Director of Governance and Corporate Secretary; Privacy Officer
Primary Contact Email Address	daviesc@providencecare.ca
Primary Contact Phone Number	6135444900 ext. 53359
Primary Contact Fax Number	
Primary Contact Mailing Address 1	752 King Street West
Primary Contact Mailing Address 2	
Primary Contact Mailing Address 3	
Primary Contact City	Kingston
Primary Contact Postal Code	K7L4X3

1.2 Your institution is:

1.3 Your type of Health Information Custodian is:

- Experienced NO health information privacy breaches during the reporting year (Survey submission will complete after this page)
- Experienced one or more health information privacy breaches during the reporting year (Please continue to Section 2)

Section 2: Total Number of Health Information Privacy Breaches

2.1 Enter the total number of health information privacy breach incidents experienced during the reporting year (January - December)

**PERSONAL
HEALTH
INFORMATION
PRIVACY
BREACHES**

3.1 What was the total number of privacy breach incidents where personal health information was stolen?

0

3.2 Of this total indicate the number of privacy breach incidents where:

3.2.1 theft was by an internal party (such as an employee, affiliated health practitioner or electronic service provider)

0

3.2.2 theft was by a stranger

0

3.2.3 TOTAL INCIDENTS

0

3.3 Of the total on line 3.1 indicate the number of privacy breach incidents where:

3.3.1 theft was the result of a ransomware attack

0

3.3.2 theft was the result of another type of cyberattack

0

3.3.3 unencrypted portable electronic equipment (such as USB keys or laptops) was stolen

0

3.3.4 paper records were stolen

0

3.3.5 theft was a result of something else, by someone else or other items were stolen

0

3.3.6 TOTAL INCIDENTS

0

3.4 Of the total on line 3.1 indicate the number of privacy breach incidents where:

3.4.1 one individual was affected

0

3.4.2 2 to 10 individuals were affected

0

3.4.3 11 to 50 individuals were affected

0

3.4.4 51 to 100 individuals were affected

0

3.4.5 over 100 individuals were affected

0

3.4.6 TOTAL INCIDENTS

0

**PERSONAL
HEALTH
INFORMATION
PRIVACY
BREACHES**

4.1 What was the total number of privacy breach incidents where personal health information was lost?

0

4.2 Of this total indicate the number of privacy breach incidents where:

4.2.1 loss was the result of a ransomware attack

0

4.2.2 loss was the result of another type of cyberattack

0

4.2.3 unencrypted portable electronic equipment (such as USB keys or laptops) was lost

0

4.3 Of the total on line 4.1 indicate the number of privacy breach incidents where:

4.3.4 paper records were lost

0

4.3.5 loss was a result of something else or other items were lost

0

4.3.6 TOTAL INCIDENTS

0

4.4 Of the total on line 4.1 indicate the number of privacy breach incidents where:

4.4.1 one individual was affected

0

4.4.2 2 to 10 individuals were affected

0

4.4.3 11 to 50 individuals were affected

0

4.4.4 51 to 100 individuals were affected

0

4.4.5 over 100 individuals were affected

0

4.4.6 TOTAL INCIDENTS

0

**PERSONAL
HEALTH
INFORMATION
PRIVACY
BREACHES**

5.1 What was the total number of privacy breach incidents where personal health information was used (e.g. viewed, handled) without authority?

0

5.2 Of this total indicate the number of privacy breach incidents where:

5.2.1 unauthorized use was through electronic systems

0

5.2.2 unauthorized use was through paper records

0

5.2.3 unauthorized use through other means

0

5.3 Of the total on line 5.1 indicate the number of privacy breach incidents where:

5.3.4 TOTAL INCIDENTS

0

5.4 Of the total on line 5.1 indicate the number of privacy breach incidents where:

5.4.1 one individual was affected

0

5.4.2 2 to 10 individuals were affected

0

5.4.3 11 to 50 individuals were affected

0

5.4.4 51 to 100 individuals were affected

0

5.4.5 over 100 individuals were affected

0

5.4.6 TOTAL INCIDENTS

0

**PERSONAL
HEALTH
INFORMATION
PRIVACY
BREACHES**

6.1	What was the total number of privacy breach incidents where personal health information was disclosed without authority?	3
6.2	Of this total indicate the number of privacy breach incidents where:	
6.2.1	unauthorized disclosure was through misdirected faxes	1
6.2.2	unauthorized disclosure was through misdirected emails	1
6.2.3	unauthorized disclosure was through other means	1
6.3	Of the total on line 6.1 indicate the number of privacy breach incidents where:	
6.3.4	TOTAL INCIDENTS	3
6.4	Of the total on line 6.1 indicate the number of privacy breach incidents where:	
6.4.1	one individual was affected	2
6.4.2	2 to 10 individuals were affected	0
6.4.3	11 to 50 individuals were affected	1
6.4.4	51 to 100 individuals were affected	0
6.4.5	over 100 individuals were affected	0
6.4.6	TOTAL INCIDENTS	3

Note:

This report is for your records only and should not be faxed or mailed to the Information and Privacy Commissioner of Ontario in lieu of online submission. Faxed or mailed copies of this report will NOT be accepted. Please submit your report online at: <https://statistics.ipc.on.ca>.

Thank You for your cooperation!

Declaration:

I, Cathy Szabo, President & CEO, confirm that all the information provided in this report, furnished by me to the Information and Privacy Commissioner of Ontario, is true, accurate and complete in all respects.

Signature

Date