

Director, Transitional Care, Patient & Client Care Administration

Full Time

\$118,365 - \$139,249.50

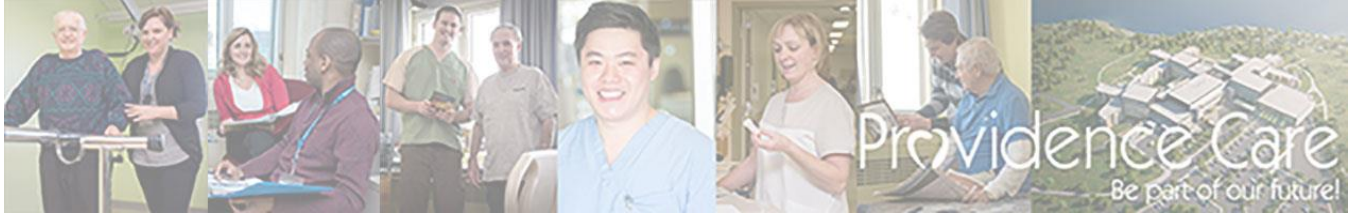
Reference#:21-862A

The Director, Transitional Care will be responsible for the development, implementation, and execution of the strategic vision, planning expertise, and mission focused program leadership required to achieve operating goals for the assigned programs. The individual will determine the need for and priority of allocation of human, material, and financial resources in order to promote the growth and expansion of these services and promote an integrated Program that achieves the strategic and operational objectives and aligns with Providence Care's Mission, Vision and Values.

The Director will provide leadership in system coordination across the Southeast Region by developing relationships across health sectors and will represent Providence Care in the community at a local and regional level. The individual will be responsible to ensure the development, coordination, and capacity enhancement of the system design and operational processes with an emphasis on patient/client and family centred care, quality improvement, fiscal accountability, and timely access to care and transitions (right care at the right time at the right place) related to Providence Care programs/services. To facilitate the system capacity enhancements, the individual will engage and collaborate with sector specific partners and networks, Operational Directors and Managers, and Clinical Directors.

Role Responsibilities

- Promotes excellence in patient/client and family centred care and encourages the ongoing review of programs and services against evidence-based practices, patient/client and family co-design and feedback, emerging trends, ministry policy and program developments and profession specific practice standards.
- Develops and enhances partnerships with other programs and external community agencies in order to continually improve service coordination, timely access to high level quality care, and an integrated model of care
- Utilizes a participatory and collaborative approach to guide inter-professional teams to develop and achieve established goals and objectives for care and services, based on implementation of results-based practice
- Leads and supports the development and implementation of appropriate evaluation methodologies at the level of the individual, team, program, and system to support the delivery and optimal outcomes of patient/client and family centred care
- Promotes and maintains safe care by proactively identifying and mitigating risks and promoting adherence to all standards as required by Providence Care, provincial regulations, and Accreditation Canada, best practices, and evidence-based standards of care



- Provides leadership and develops goals and objectives for the delivery, planning and evaluation of programs in collaboration with community partners, Operational Directors and Managers, Clinical Directors, staff, and physicians

Required Qualifications and Experience:

- Master's Degree in a health-related profession or a combination of formal education, development and work experience may be considered
- Current unrestricted registration with an applicable Regulatory College
- Five years of progressive experience in health care management with at least three years in clinical operations management; experience in managing Rehabilitation and/or Complex Medical Management Programs and/or Specialized Geriatrics Programs, and/or Mental Health Programs preferred
- Experience in managing multiple hospital functions, preferred

Located in Kingston, Providence Care is Southeastern Ontario's leading provider of aging, mental health and rehabilitative care. Continuing the legacy of our Founders, the Sisters of Providence of St. Vincent de Paul, Providence Care provides care and services at Providence Care Hospital, Providence Transitional Care Centre, Providence Manor Long-Term Care home and community locations across Southeastern Ontario. Providence Care is Fully-affiliated with Queen's University and St. Lawrence College; Providence Care is a centre for health care, education and research, and a member of the Council of Academic Hospitals of Ontario. **To apply** for this position please email your Covering Letter and Resume quoting reference number in subject line to work@providencecare.ca

To learn more about Providence Care and other opportunities please visit:
<https://www.providencecare.ca/careers-volunteering/>

We are committed to inclusive and accessible employment practices – Please notify the above if you require an accommodation to fully participate in the hiring process or require recruitment documents in French.