

Designated Care Partners

Designated Care Partners are individuals deemed necessary (by the patient/client and clinical staff) to provide support (e.g. physical, emotional, etc.) to a patient/client, and is part of the care plan

Patient/client may choose up to a maximum of three (3) individuals. This can include a combination of Designated Visitors and Designated Care Partners.

The number of visitors who can visit at a time is restricted to three (3) people, with the exception of approved visitors who are minors requiring accompaniment or extenuating circumstances approved by the care team.

Designated Care Partners are not scheduled for visits rather their visits are planned around the patient/client's needs and are documented on the care plan. A maximum of two individuals may visit at the same time. Designated Care Partners are granted 24 hour access and are able to enter if they pass screening.

Requirements

Upon arrival, you must:

- Read and answer screening questions truthfully
- Sanitize your hands and apply a contact/droplet mask
- Wear your mask and maintain physical distancing (minimum of six feet or two metres) at all times (this includes while using elevators)

During your visit:

- Wear eye protection upon entering the unit
- Sanitize your hands prior to entering your loved one's room
- Apply additional personal protective equipment if your loved one is on precautions (e.g. gown and gloves for Contact Precautions or gown, gloves and eye protection for Contact and Droplet Precautions)
- Wear a mask for the duration of your visit
- Do not visit with staff/other patients in common areas on the unit

When you are leaving:

- Remove any additional PPE (leave your mask on)
- Sanitize your hands when leaving your loved one's room
- Wear your mask at all times until you are outside the building

Food and Drink

Designated Care Partners can eat/drink in the Cafeteria only. Eating/drinking is **not** permitted in the patient/client's room.

Non-Compliance

We count on respectful exchanges and interactions consistent with our values of respect, compassion, dignity and stewardship.

As such, unwelcome conduct and disruptive visits, including those for which a patient/client experiences an unfavourable response, will impact future visits.

Additionally, any non-adherence to the requirements outlined above, will be the basis for suspension or discontinuation of visits.