



## Social Worker, Complex Medical Management

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### Full Time

\$40.00-\$50.96

Reference#:22-695A

Reporting to the designated manager, the Social Worker provides psychosocial assessment, counselling/psychotherapy, case management, patient/family education, supportive counselling, discharge planning, service coordination and consultation according to organizational and best practice standards in order to assist patients to achieve optimum recovery and quality of life. This includes maximizing the benefit patients and families receive from their medical treatments and transitioning to timely and risk-reduced discharges. The Social Worker provides leadership in high risk social situations, program development, advocacy, and developing and maintaining strong community linkages. The Social Worker aligns his/her work with the operational priorities related to Home & Community Care Support Services (HCCSS) and is accountable for maintaining the Code of Ethics and Standards of Practice of the Ontario College of Social Workers and Social Service Workers.

### Role Responsibilities

- Prioritizes referrals, assessments and interventions based on identified domains and urgency
- Performs client assessment utilizing population-specific and evidence-based assessment strategies
- Provides crisis intervention as necessary
- Uses evidence-based treatment strategies and engages and supports clients and their families in establishing and achieving person-centered treatment goals, including promotion of self-management skills
- Uses a strength-based approach to support clients in achieving optimal health/functioning/recovery
- Advocates for, and arranges family/community support team conferences as necessary, in consultation with the patient/client
- Provides leadership in care navigation and discharge planning by collaborating with the client/patient/family by assisting the client/patient in the development of a discharge plan consistent with realistic, achievable, identified goals
- Facilitates community referrals to support efficient and effective discharge planning and/or transition as necessary
- Collaborates with team members in shared planning, review and decision making, to achieve optimal health outcomes for patients/clients and their families
- Completes documentation in accordance with Providence Care policy and procedure and the Ontario College of Social Workers and Social Service Workers Standards of Practice

### Qualifications and Experience:

- Master of Social Work (MSW) from a recognized educational institution
- Current unrestricted registration with the Ontario College of Social Workers and Social Services Workers
- Two years of experience in providing Social Work service in a hospital setting with the relevant population, preferred
- Experience with electronic patient record systems, preferred



Located in Kingston, Providence Care is Southeastern Ontario's leading provider of aging, mental health and rehabilitative care. Continuing the legacy of our Founders, the Sisters of Providence of St. Vincent de Paul, Providence Care provides care and services at Providence Care Hospital, Providence Transitional Care Centre, Providence Manor Long-Term Care home and community locations across Southeastern Ontario.

Providence Care is Fully-affiliated with Queen's University and St. Lawrence College; Providence Care is a centre for health care, education and research, and a member of the Council of Academic Hospitals of Ontario.

**To apply** for this position please email your Covering Letter and Resume quoting reference number in subject line to [work@providencecare.ca](mailto:work@providencecare.ca)

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